



Report of: Head of Stronger Communities

Report to: Outer East Community Committee

Cross Gates & Whinmoor, Garforth & Swillington, Kippax& Methley,

**Temple Newsam** 

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Date: Tuesday 1 October For Information

# **Outer East Community Committee - Update Report**

## **Purpose of report**

- To bring to members' attention an update of the work which the Communities Team is engaged in, based on priorities identified by the Community Committee. It also provides opportunities for further questioning, or to request a more detailed report on a particular issue.
- 2. This report provides regular updates on some of the key activities between Community Committee meetings and functions delegated to Community Committees, Community Champions roles, community engagement, partnership and locality working.

#### Main issues

Updates by theme:

### Children and Families: Champion - Cllr H Hayden

3. The Children and Families sub group had a meeting on the 22 July 19. Updates were received from the clusters on how well the YAF programmes were running in the Outer East area.

The Youth Summit is to be based on last year's theme in Garforth Firth fields. This will take place on the 30 October 19.

The next meeting will be on 16 September 19 and young people will be attending.

## **Environment & Community Safety: Champion Cllr P Grahame**

4. A sub group meeting took place on the 9 April 2019. Information has been distributed to all ward members of the new process. The last meeting took place on the 10 September 19.

### **LASBT**

## Cross Gates & Whinmoor

- Premises closure and absolute possession granted due to noise and rowdy behaviour
- Partial premises closure granted to protect a vulnerable resident.

## Garforth & Swillington

• Anti-Social Behaviour warning issued for riding a motorbike in an anti-social manner.

## Kippax & Methley

 Agreed an undertaking at court to protect residents and council staff from verbal abuse and anti-social behaviour.

### Temple Newsam

 Team LEODIS are carrying out a period of intensive work to tackle youth related ASB and criminality in Halton Moor.

## **May 2019**

Ward	Active	Closed	Grand Total
Cross Gates & Whinmoor	13	1	14
Garforth & Swillington	3	1	4
Kippax & Methley	4	2	6
Temple Newsam	1	3	4

## June 2019

Ward	Active	Closed	Grand Total
Cross Gates & Whinmoor	7	0	7
Garforth & Swillington	2	3	5
Kippax & Methley	9	2	11
Temple Newsam	11	2	13

## **July 2019**

Ward	Active	Closed	Grand Total
Cross Gates & Whinmoor	16	3	19
Garforth & Swillington	3	1	4
Kippax & Methley	8	4	12
Temple Newsam	11	4	15

## **Cross Gates & Whinmoor and Temple Newsam**

The team have cut back ginnels and open spaces on the Hebdens. They have also cut back a further area on Stanks Road. Housing are now putting the grass cutting on a contract to be cut regularly.

All team members are responsible for an estate this includes litter-picking, bin emptying, flytip removal and raising their own referrals for cut backs on open land. As a result the chargehands are working with each team member to highlight what is expected.

Enforcement officers have been carrying out duty of care visits to local businesses. This is to ensure they have the correct waste contracts in place. The team are also advising businesses about their social responsibilities.

The team have started to leave fly-tips in situ for a few days then putting environmental hazard tape on them. This is proving quite successful and items have been removed by perpetrators.

## Cross Gates & Whinmoor Enforcement.

We had several incidents of fly-tipping on Red Hall Chase which resulted in four interviews being arranged for the perpetrators. The resident will now be prosecuted through the courts. Three people have been served with section 46 notices each property and notices have to be sent to the named residents.

## **Temple Newsam Enforcement**

A large fly-tip was reported at Temple Newsam. This was from an estate agency who primarily act as landlords. The business owner will likely to be prosecuted through the courts.

## **Garforth & Swillington Enforcement**

Garforth & Swillington	Total
Bulky	65
Overgrown vegetation	11
Fly tipping	10
Void garden clearance	8
E_Flytipping	8
Housing communal area clearance	6
Litter	3
Waste in garden	3
E-Litter	2
Road Sweep	2
Rodents	2
Bin left out	1
Abandoned Vehicle	1
Obstruction	1
Footpath sweep	0

July 2019- Prosecution file submitted for a Ledston Luck Village resident for an untidy garden, court date not yet available. August 2019- Two further fly tip enquiries in the Allerton Bywater and Kippax area on going with possible suspects.

## **Kippax & Methley Enforcement**

Kippax & Methley	Total
Bulky	61
Fly Tipping	36
Overgrown Vegetation	21
E Fly tipping	11
Void Garden Clearance	6
Abandoned Vehicle	3
Litter	2
Waste in garden	2
Housing communal area clearance	2
Bin left out	2
Footpath sweep	1
Obstruction	1
Road Sweep	0
E litter	0

## **Employment, Skills & Welfare: Cllr J Lennox**

### **Update**

5. Brownfield Land Package Leeds City Council contracted to deliver 961 homes in partnership with HCSA, Keepmoat and Strata over an 8 year construction period. Work started on site by Keepmoat July 2017 and Strata July 2018 and is due for completion in July 2026. Over the last three months four people from the Outer East wards have secured employment (including two new apprenticeships)

Leeds Skelton Lake Services development of motorway service area. Facilities include a 100 bedroom hotel, Skelton Lane visitors centre, Petrol Station, Parking and amenities. Work started on site June 2018 and is due for completion autumn 2019. Over the last quarter 1 a young person from the Outer East ward has secured an apprenticeship on site. There will be more opportunities advertised over the next couple of months.

The Odeon at The Springs, Thorpe Park opened earlier in the year. 78 new jobs created of which 41 from the Outer East wards secured jobs

Home Bargains store in Garforth 21 jobs were secured by people form the Outer East wards.

### Health and Wellbeing & Adult Social Care: Champion Cllr P Gruen

### One You Leeds - Summer Nutrition campaign 2019

July - August

The aim of the summer nutrition campaign is to raise awareness of healthier meal options for adults in Leeds by delivering a local level campaign. There are 500 copies of OYL Recipes Cards as well as outreach activity on offer to support people to engage and consider healthier options.

OYL will be offering free Eat well and Cook well support, guidance on ways to cook more and eat better through outreach activity and opportunities on the One You Leeds website and links to the NHS guidance and apps.

Key Messages: How will YOU eat well this summer? The lengthening days and warmer weather provides a great opportunity to cook and eat well with friends and family. How will you eat well this summer?

A range of campaign materials will be available through these key channels:

- Web advertising: Paid and organic content promoting easy ways to cook and eat well and a One You Leeds homepage campaign takeover.
- Marketing Materials: Free recipe cards to support the campaign

#### You're Involvement

To raise awareness of 'Eat Well this Summer' with people who might benefit from taking part. Some suggested ways to get involved

1) Talk about the campaign

The key is to make the most noise about Eat Well this summer. People can be directed to speak to a Health Coach at One You Leeds to maximise their chances of success. Signpost to oneyouleeds.co.uk for more information.

- 2) Promote the campaign through newsletters, websites and communication channels
- 3) Hand out / display copies of the promotional materials.FREE copies of our marketing materials can be requested by emailing christine.lunn@reedmomenta.co.uk

- 4) Embed the campaigns messages in any activities, events, courses and workshops that you deliver
- 5) Support the campaign on social media
- Follow @OneYouLeeds and Like on Facebook to get involved. There is a lot of content that can be shared.
- 6) Share with us what you are doing to promote the campaign so you can inspire others Email christine.lunn@reedmomenta.co.uk with details

## **Smoke Free Side-lines**

Public Health have been working alongside Active Leeds and West Riding FA to introduce a smoke free side-lines initiative across the city. The initiative aims to create better health promoting environments, protect children and young people from tobacco smoke and provide them with a smoke-free environment at sport facilities.

Smoking is a significant cause of preventable deaths in Leeds and contributes to increasing health inequalities. Smoking is understood to often be a childhood addiction with evidence showing most adult smokers start smoking at a young age with 66% of smokers starting before they are 18. Young people are most at risk of becoming smokers themselves if they grow up in communities where smoking is the norm.

Smoke-free Side-lines is aimed at sports clubs and leagues and looks to support adults involved in sport and physical activity to understand their responsibility as positive role models. It is about promoting a sports club as a healthy and inclusive place, where the wellbeing of all, but particularly children and young people, is a priority.

It is planned to launch the Smoke-free side-lines initiative in Leeds (and other West Yorkshire areas) in September 2019, coinciding with the new football season and school year. Bespoke digital infographic posters are currently being developed for each local authority in West Yorkshire to support and promote the initiative.

### **Community Engagement: Forums**

### 6. The following schedules are for the Community Forums

Manston & Swarcliffe Forum Dates: 14 November 19

Whinmoor Forum dates: 14 October 19

Garforth & Swillington 20 January 20

Temple Newsam 17 October 19

## **Community Engagement: Social Media**

- **7 Appendix 1,** provides information on posts and details recent social media activity for Outer East Community Committee Facebook page.
- **8** Future update reports will also include the Outer East Community Committee Newsletter. The newsletter will be provided twice a year for the December and March Committee meetings.

## **Housing Update**

#### **Performance**

## **Voids Levels (empty properties)**

Demand in all areas remains high especially for houses. Applicants on Band A bidding for a 2 bed property can wait in Cross Gates and Whinmoor Ward an average of 54 weeks, Temple Newsam Ward an average 43 weeks, Garforth and Swillington Ward an average of 24 weeks and Kippax and Methley Ward an average of 23 weeks. The Leeds average is 44 weeks.

Sheltered complexes such as Cross Hills Court in Kippax and Sherburn Court and Naburn Court in Whinmoor have proved difficult to let. Certain property types, in particular complexes and bedsits are hard to let due to lack of demand for this type of accommodation. For Cross Hills Court and Naburn Court this is down mainly to the style of the blocks. In the case of Cross Hills Court it is due to the number of bedsits for which there is little or no demand.

There are a high proportion of adapted and sheltered properties in this area which take time to allocate due to matching needs of customers with properties, and OT referrals. In Halton Moor/Osmondthorpe in particular there have been concerns with property condition and disrepair, which affects void levels, also the incidence of ASB and hate crime has affected the letting of some properties and this is being dealt with by LASBT and the Police.

The Nevilles new build properties have had rent approval and have now been advertised and shortlisted.

32 new build properties are to be available to let in 2020.

The breakdown of property types is as follows, an agreed LLP will be applied to the properties.

4x 1 bed bungalows 4x 2 bed bungalows 5x 2 bed houses 19x 3 bed houses

7 of the bungalows have been allocated to customers and offers made.

Work is being undertaken to reduce void levels by advertising properties on notice, viewing in repair when safe to do so, and maintaining deadlines for customer proofs and contact. Multiple viewings are undertaken on properties which are being refused regularly. Viewings, sign ups and final fixes are a priority. There is regular liaison with Contractors for property return dates.

Since April 2019 the number of properties we have allocated is as follows:

Swarcliffe/Whinmoor: 34

Halton Moor/Osmondthorpe: 19

Kippax/Garforth: 62

**Total:** 115

The percentage of stock currently in void is as follows;

Office	% of stock void (local target under 0.85%)
Kippax / Garforth	0.94% (19)
Swarcliffe / Whinmoor	0.40% (8)
Halton Moor and Osmondthorpe	1.06% (15)
Local Area Average	0.77% (42)
City Average	0.76% (421)

## **Income Collection**

Halton Moor / Osmondthorpe and Swarcliffe's collection rate has taken a dip from the same time last year, Universal Credit is having an impact on rent collection. The team are constantly bringing new ideas to improve performance and make this their highest priority on a weekly basis.

The Enhanced Income Team officers provide guidance and assistance for customers and apply for APA's (Alternative Payment Arrangements) as required.

Accounts are being audited and monitored on a regular basis to ensure we are providing the help and support required and that the arrears process is being adhered to.

Office	Collection rate (66a) City Target 97.5%
Kippax / Garforth	97.34%
Swarcliffe / Whinmoor	94.86%
Halton Moor / Osmondthorpe	94.72%

### **Annual Home Visits**

Housing Officers continue to work hard in reaching the year-end target. Kippax and Halton Moor are currently within target at this point of the year. We continue to identify some support needs and Housing Officers work very closely with Housing Support and the Enhanced Income Team to provide help and support to those in need. Housing Officers have been asked to concentrate on ensuring that we visit any property where we have been unable to carry out an Annual Home Visit within the last 2 years and one where we have just managed to gain access has resulted in us making a Safeguarding referral due to the conditions within the property and the impact it might have on the young children living there, we have also obtained a Notice to Terminate from a four bedroom house in Whinmoor area where the tenant had been subletting the property.

Office	Annual Home Visits completed
Kippax / Garforth	49.5% (593)
Swarcliffe / Whinmoor	38.7% (702)
Halton Moor / Osmondthorpe	52.4% (728)
City total	50% (26958)

## **Environmental Actions Halton Moor and Swarcliffe Offices**

Housing Officers continue to carry out the scheduled quarterly walkabouts identifying untidy gardens, pot holes, overgrown trees etc. liaising with partnering agencies to rectify an issues.

Grass maintenance issues have hopefully been resolved in the Hebdens area following a joint meeting with Parks and Countryside. A complaint regarding an overgrown hedge in the Hebdens blocking a public footpath has been cut back and will be placed on the annual maintenance programme for future cuts.

Approval has been obtained to demolish a number of garages in the Naburns area this will improve general parking for residents.

A gardening competition has been held in the Halton Moor and Osmondthorpe area, judging was due to take place in the next few weeks

Staff continue to work closely with the Enforcement Officer from Cleaner Neighbourhoods Team in tackling both private and LCC untidy gardens.

## Garforth & Swillington, Kippax & Methley

## **Voids Levels (empty properties)**

Demand for family type housing (houses, maisonettes) remains incredibly high in the Garforth & Swillington and Kippax & Methley ward. The current wait on Band A for a 2 bedroom house in Garforth & Swillington is 64 weeks, and in Kippax & Methley 73 weeks. The average wait time citywide is 54 weeks.

Challenges still remain for the letting of some Retirement Life complexes such as Cross Hills Court. There a number of bedsits that have been proving difficult to let. A recent letting of a bedsit significantly affected our void turnaround times.

There are a high proportion of adapted and sheltered properties in this area which take time to allocate due to matching needs of customers with properties, and Occupational Therapist referrals.

Work is being undertaken to reduce void levels by advertising properties on notice, viewing in repair when safe to do so, and maintaining deadlines for customer proofs and contact. Multiple viewings are undertaken on properties which are being refused regularly. Viewings, sign ups and final fixes are a priority. There is regular liaison with Contractors for property return dates. Since the introduction of our new IT system, we have been able to advertise properties through a fast track function, which has been utilised for hard to let properties, such as bed sits. We continue to link in with the work happening at Leeds Housing Options to support corporate priorities and re-letting of properties.

Since April 2019 the number of properties we have allocated is as follows:

### Kippax/Garforth: 62

The percentage of stock currently in void is as follows;

Office	% of stock void (local target under 0.85%)
Kippax / Garforth	0.85% (17)
City Average	0.76%

### **Income Collection**

Kippax and Garforth is currently 1<sup>st</sup> citywide for the percentage of rent collected as at week 19. In addition to this, the office is one of five that has improved collection in comparison to the same week of 2018/19, with a local improvement of 0.05%.

To support the increased number of Universal Credit claimants, robust processes are in place to support tenants and protect rental income. Whilst it has had an impact on rent collection and an increase in arrears, the average increase per case is significantly less than the average citywide.

A schedule of set actions was created for Quarter 2 which includes regular themed auditing by the Management Team and a focus on personal and peer reviews by the Housing Officers.

We are promoting direct debit and currently have approximately 50.7% of tenants paying by this method.

Office	Collection rate (66a) City Target 97.5%	
Kippax / Garforth	97.34%	

## **Annual Home Visits**

Housing Officers continue to work hard in reaching the year-end target. Kippax is currently within target at this point of the year. We continue to identify some support needs and Housing Officers work very closely with Housing Support and the Enhanced Income Team to provide help and support to those in need. We have recently gained access to the only property where an Annual Home Visit hadn't been completed in over 2 years, leaving no outstanding cases.

Office	Annual Home Visits completed
Kippax / Garforth	49.5% (593)
City total	50% (26958)

## **Environmental Actions Garforth and Kippax office**

Housing Officers continue to carry out the scheduled quarterly walkabouts identifying untidy gardens, pot holes, overgrown trees etc liaising with partnering agencies to rectify an issues.

Grass maintenance issues have been resolved in the Garden Village area following a joint meeting with Parks and Countryside after being raised by the local Tenants and Residents association. We have worked with our Cleaner Neighbourhoods Team to support cutting back of hedges where tenants are unable to do so and the public highway/pavement has been affected.

Consultation has been completed for demolishment of a number of garage sites (e.g Victoria Street/Road), where they are beyond economical repair. Proposals are in place for car parking to be put in its place should it be approved.

Staff continue to work closely with the Enforcement Officer from Cleaner Neighbourhoods Team in tackling both private and LCC untidy gardens and dog fouling.

We have utilised our Environmental Budget to bring certain areas back into the specification required to maintain on Grass Maintenance contract.

## **Housing Advisory Panel (HAP)**

The Housing Advisory Panel started the financial year with £47,674.32 including a carry-over figure from 18/19. After September meeting £22,450.10 allocated.

НАР	Projects Submitted	Number of projects approved	Other funding confirmed/given in kind	Amount Committed by Panel	% committed
Environment &					
Housing	4	1	£0	£3,844.10	6.39%
Health &					
Well-being	4	2	£47,331.00	£15,531.00	32.58%
Community					
Safety	2	1	£ 3,875.00	£3,875.00	8.13%
Employment &					
Skills	0	0	£0	£0	0.00%
Outer South					
East Total	10	4	£51,206.00	£23,250.10	47.09%

## Approved spend by ward

Cross Gates & Whinmoor	Garforth & Swillington	Kippax & Methley	Temple Newsam
1 Project	2 Projects		2 Projects
£3,044.10	£4,075.00		£16,131.00

### Community Payback

Four projects completed at an estimated return on investment of £3,234.00. Fourteen other referrals awaiting work

Ward	Number of referrals	Open	Complete	Started	Day's work
Cross Gates &					
Whinmoor	3	2	1	0	5
Garforth &					
Swillington	8	7	1	0	2
Kippax & Methley	6	4	2	0	3
Temple Newsam	5	4	0	1	0

Housing Advisory have renewed funding to Leeds United Foundation for another year.

Mental Health to form a part of the programme this year.

The garden competition currently is at final judging stage. There are fewer entries than last year. Initial judging was carried out with Halton In Bloom in July.

Consultations continue regarding new build on Neville's.

Consultations are ongoing regarding new playpark alongside Parks and Countryside.

#### **Youth Matters**

### **Cross Gates & Whinmoor**

The group have put their names forward to act as Peer Inspectors and will accompany Caroline Webb to carry out quality inspections of trips/activities/activity days.

The group have been involved in making a film about their group and why they joined and how it has had a positive impact on their lives.

DJ School came into the group and as they promoted the event to 8 -18 years old and youth workers went out into the community to promote the event which attracted around 70 young people who engaged in the session which included DJ Decks – Breakdancing – Rapping.

## One to one support

Youth Workers have been working with young people on a one to one basis to support their emotional health & wellbeing and referring them on to appropriate agencies for further support.

### **Youth Clubs**

Youth Clubs run on a Thursday and Friday evening and consistently attracts new members and staff have been supporting young people transitioning from primary to high school to promote confidence and resilience.

### Streetwork and Mobile Detached

Youth Workers continue to address and challenge ASB and have been working with the Police to address a group of up to 50 young people coming from different areas including Gipton/Seacroft/East End Park/Harehills and Chapeltown. With the partnership work, the group size has now reduced dramatically with home visits by the Police and letters sent out to parents/carers.

The mobile session at Manston Park is going well with up to 20 young people accessing this session and staff carrying out issues based work and promoting summer programme.

### **Temple Newsam ward**

Drug Awareness Session. Using resources from Technorth Resource Centre young people learned about the harmful effects. Educating young people of the law and informing young people what class drugs they were and how they are taken. The session including producing statistics of Class A drugs and the impact addiction can have on individuals and families. The group found the session very interesting and were able to ask relevant questions and feedback that they found the session very educational and complimented the way in which youth workers delivered it.

Four of the group have now moved on as they are going to college in September and youth workers are now looking for new members. They did meet with a group of six females who said they would be interested but failed to show.

### **KICKS Programme**

Football Programme on Fridays is going well and youth workers continue to support the older players.

### **Mobile Sessions**

Session at Barry's in Halton Moor going well and youth workers are delivering issue based work around

Citizenship

Respect

**Drug Awareness** 

Sexual Health

### **Mobile Detached**

Youth Workers have been challenging Anti-Social Behaviour on Halton Moor which have included home visits and liaising with the police. Halton/Colton/Temple Newsam

Youth Workers have been accessing these areas and no issues reported – Youth Workers attended the setting up of Breeze in Temple Newsam to remind security to be vigilant which they appreciated the advice, as we were there two mopeds were spotted with young people riding them.

Youth Workers have promoted summer programme trips and visits and also the Activity Day at Corpus Christi Field on 21<sup>st</sup> August 2019 from 12pm until 3pm.

## **Garforth & Swillington / Kippax & Methley**

Youth Activity Funded trips out in summer have been successful. The Blackpool Pleasure Beach trip had 50 young people from across the wards in attendance. The team also supported the mini Breeze at Garforth Academy where we completed the YAF consultation with 120 young people.

Breaking Through Leeds delivered DJ / Breakdancing / beat making workshops to young people at Allerton Bywater, Methley and Micklefield with a session planned for the Swillington Activity Day.

The decision making group "YPmyG" (young people my group) decided on the Summer trips for the wards. They have helped research the costs and tried to devise a programme of trips that young people would want to attend along with being within the budgets given from YAF. They also decided on where the Activity Days should be located – changing the venues from last year.

Young people participated in various issue based work around Culture & Diversity – this included EID and Ramadan and American Independence day.

The Youth Service hosted a 6<sup>th</sup> Form Brigshaw student on a 2 week work placement. The student delivered face to face sessions along with completing paperwork and attending training courses on Child Protection and Safeguarding.

Anti-Social behaviour continues to be challenging in Micklefield. The team are challenging this behaviour on a weekly basis.

Youth Service mobile provision responded to residents' complaints in Methley regarding the MUGA pitch and low level ASB. Youth Workers attended the area every Monday for a number of weeks and spoke to young people around inappropriate behaviour. We also promoted the youth club, resulting in increased attendance at the session.

ASB complaints in Allerton Bywater (damaging the playground) – Youth Workers spoke to the young people at the youth club to encourage them to report people who were doing the damage. ASB in Barleyhill Park in Garforth – the mobile provision attended this area along with their normal skate park session. Feedback given to PC Johnson and Taylor.

All evening sessions and YAF trips were promoted extensively on our Facebook page. We have over 1000 followers on Facebook. We now also have an Instagram page which we are steadily building up followers.

Garforth & Swillington mobile session attendance increased due to the continued lighter evenings and warm weather.

Garforth Academy school work continued until the end of the summer term. Small groups attended weekly anger management and emotionally well-being courses.

All building based sessions have good attendance with between 15 and 20 young people at each one.

## **Corporate Considerations**

### **Consultation and Engagement**

7. The Community Committee has, where applicable, been consulted on information detailed within the report.

### **Equality and Diversity/Cohesion and Integration**

8. All work that the Communities Team are involved in is assessed in relation to Equality, Diversity, Cohesion and Integration. In addition, the Communities Team ensures that the wellbeing process for funding of projects complies with all relevant policies and legislation.

### **Council Polices and City Priorities**

- 9. Projects that the Communities Team are involved in are assessed to ensure that they are in line with Council and City priorities as set out in the following documents:
  - 1. Vision for Leeds 2011 30
  - 2. Best City Plan
  - 3. Health and Wellbeing City Priorities Plan
  - 4. Children and Young People's Plan
  - 5. Safer and Stronger Communities Plan
  - 6. Leeds Inclusive Growth Strategy

### **Resources and Value for Money**

10. Aligning the distribution of community wellbeing funding to local priorities will help to ensure that the maximum benefit can be provided.

## Legal Implications, Access to Information and Call In

11. There are no legal implications or access to information issues. This report is not subject to call in.

#### **Risk Management**

12. Risk implications and mitigation are considered on all projects and wellbeing applications. Projects are assessed to ensure that applicants are able to deliver the intended benefits.

#### **Conclusions**

13. The report provides up to date information on key areas of work for the Community Committee.

### Recommendations

14. The Community Committee is asked to note the content of the report and comment as appropriate.

## Background documents<sup>1</sup>

15. None.

<sup>&</sup>lt;sup>1</sup> The background documents listed in this section are available for inspection on request for a period of four years following the date of the relevant meeting Accordingly this list does not include documents containing exempt or confidential information, or any published works Requests to inspect any background documents should be submitted to the report author.